

Notes to the visitors – Cathay Pacific City visit

Dear guests,

Thank you for your interest in visiting Cathay Pacific's headquarters, the Hong Kong's flag carrier.

Please ensure your guests are familiar with the following requirements and information prior the visit date.

A) Audio system

Visitors should bring their own earphone for the audio portion of the tour. The normal mobile phone earphone will be sufficient

B) Typhoon

Visits will be postponed or cancelled if Typhoon Signal No. 3 or above Signal, or Red/Black Rainstorm Warning Signal is hoisted on or before 8:00am on the date of visit.

The afternoon visits will be postponed or cancelled if Typhoon Signal No. 3 or above Signal, or Red/Black Rainstorm Warning Signal is hoisted on or before 12:30 on the date of visit.

If in doubt, please contact your designated tour guide for confirmation.

C) Dress Code

Smart casual or office attire is required.

Shorts, T- Shirt, miniskirts, low cut, flip flops, sandals and slippers are not accepted. Those who breach this term will be asked to leave the tour immediately.

Please also note the following house rules, any disorderly or unruly behaviour may result in the discontinuation of the tour.

- Visitors are required to stay in the group at all times during the visit due to security and safety reasons.
- While the group is waiting in the public areas, please ensure to stay away from the “passage ways”.
- If there is another CX staff waiting for the lift at the same lift lobby, please let them take the lift first.
- Please do not take photos of any staff in general, the flight crews or instructors when training is in progress.
- Please do not touch any training equipments.
- Visitors are requested to take care of their own safety and bear all risks of injuries from accidents during the visit.
- During the tour, all visitors are required to follow the instructions of the Cathay Pacific representative and maintain order appropriately. Should any visitors fail to follow the reasonable instructions of the Cathay Pacific representative, they will not be allowed to continue with the tour.
- Cathay Pacific reserves the right to cancel the tour at any time and without compensation.
- As some facilities are used for training purposes, visitors are prohibited from taking photos and videos while training is ongoing. Those who breach this term will be asked to leave the tour immediately.
- Parents/guardians of the visitors or their representatives will pay Cathay Pacific Airways all expenses incurred from legal proceedings, compensation claims and/or other payments resulting from any damages or injuries incurred during the visit.
- As a safety requirement, all visitors must be at least seven years above of age. Any children ages between 7-10 years old are required to bring a copy of identify documents, such as a copy of school report.
- Once again, thank you for visiting Cathay Pacific City and your kind co-operation.

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