



創於 1913 年  
Founded in 1913

# 香港華人會計師公會 The Society of Chinese Accountants & Auditors

(在香港註冊成立之有限公司)

(Incorporated in Hong Kong as a company limited by guarantee)

Code 1420 Webinar 22 Sep 2020 (Tue)

## Leading New Generation Workforce

Mr. Wilson Chu

### Leading New Generation Workforce

(Course Code 課程編號: 1420)

**Highlights:**  
課程重點:

Millennials have been the talk of the business world in recent years. While many are saying millennials impact their organizations, nowadays managers must understand the core values, needs and wants of these young workforces. In light of that, this workshop aims to equip participants with field-proven approaches for leading and engaging youngsters in daily work environment.

**Course Contents**

- Understanding the Social Evolution from Industrialization to Globalization
- Characteristics of Different Workforce Generations & Their Core Values
- Introducing the Gallup Q12 for Staff Engagement at Workplace
- Attributes of Trust-worthy Leaders for New Generation Workforce
- Understand the Communication Mode of New Generation Workforce
- Striving a Balance between Supervising & Coaching
- Questioning & Facilitation Techniques for Problem Solving
- Giving Positive & Constructive Feedback on Staff Performance
- Simple but Important Words for Engaging Millennials

**Speaker (s):**  
講者:

**Mr. Wilson Chu**

*Principal Consultant, HMI Consulting Limited*

Wilson Chu is currently the Principal Consultant of HMI Consulting Limited, the Consulting Associate of the Hong Kong Baptist University and also the Chairman of Judge Panel for its master degree project in Strategic Human Resources Management. He was the Consulting Associate of Poon Kam Kai Institute of Management of The University of Hong Kong, the Survey Manager (in compensation and benefits) at Watson Wyatt Hong Kong Limited and a senior consultant of Hong Kong Productivity Council. Wilson has extensive consulting and training experience in balanced scorecard implementation, performance management, compensation and benefits design, business process improvement, leadership development, and cultural change, etc.



**Date:**  
日期:

22 September 2020 (Tuesday)  
2020 年 9 月 22 日 (星期二)



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<b>Time:</b> 時間:	6:30pm – 8:00pm 下午 6:30- 8:00
<b>Format:</b> 授課形式:	Webinar (Live via zoom) 網路研討會 (zoom 直播)
<b>Language:</b> 語言:	Cantonese 廣東話
<b>CPD hours:</b> CPD 時數:	1.5hrs 1.5 小時
<b>Fee:</b> 費用:	HK\$150 for SCAA member/affiliate/member's staff; HK\$250 for non-member 華師正式會員/ 附屬會員/ 正式會員之僱員，每位 HK\$150; 非會員，每位 HK\$250

**Enrolment:**  
報名: Online application is on a first-come, first-served basis. Please click [HERE](#) to enroll and settle the payment via PayPal, Credit Card or \*\*Cheque.

\*\*No seat can be reserved through telephone. Enrolment will be processed upon receipt of payment. Please be reminded to complete the online form and send together with your cheque to the Secretariat.

研討會以先到先得形式於網上報名，請[按此](#)報名並以 PayPal、信用卡或\*\*支票付款。

\*\*本會不設電話留位，報名以收妥支票為準。請完成網上表格連同支票寄回本會秘書處。

[Enroll Now](#) 現正接受報名

請即報名

**Remarks:**  
備註: A zoom account is not required to attend the webinar. However, participant need to install zoom first (The software is compatible with smartphone, tablet and computer).  
參加者無須註冊 zoom 帳號也可參與研討會，但必須安裝 zoom 軟體(智能手機及電腦皆可)。

**User guide on zoom and the link to the webinar will be sent to registered participants by email on 21 September.**

**Zoom 安裝與使用教學及研討會連結將於 9 月 21 日發送至參加者的登記電郵地址。**

**Enquiry:**  
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